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To: broderick@bortz.com[broderick@bortz.com]
From: Tharesearch@aol.com[Tharesearch@aol.com]
Sent: Mon 2/11/2013 1:14:55 PM (UTC-07:00)
Subject: Phone Number

Hi Again:

The best number to call me on is 818-788-3863

In a message dated 2/11/2013 12:00:31 P.M. Pacific Standard Time, broderick@bortz.com writes:

Thanks Sandi,

Jim would like to set up a call this week so that we can all talk about the survey status. Do you have time tomorrow or Wednesday to talk (Wednesday might be better, actually)? We can call you whenever you'd like – just include a phone number for us.

Thanks,

Brian

Brian Broderick

Senior Vice President

Bortz Media & Sports Group, Inc.

5105 DTC Parkway

Suite 200

Greenwood Village, CO 80111

303-563-0105 P (Direct)

303-893-9902 P (Office)

303-893-9913 F

From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Thursday, February 07, 2013 12:20 PM
To: broderick@bortz.com
Subject: Cable System Count

Hi Brian:

I counted 286 but I could be one of in my count.

But that would account for the 285 you have.

Let me know if you want me to recount or if you have any other questions

In a message dated 2/1/2013 3:30:39 P.M. Pacific Standard Time, broderick@bortz.com writes:

Hi Sandi,

You should have received 12 surveys today - - and I have only about 7 more to send you in total. I'm pretty sure that will add up to about 292 surveys sent to you in total. Can you confirm that including today's shipment of 12 that you've received 285?

Thanks,

Brian

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From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Thursday, January 31, 2013 5:32 PM
To: broderick@bortz.com
Subject: Re: Cable Status - Problem Systems

Hi Brian:

Hope all is well. I got back on Tuesday night but I don't think we ever received the other 25 surveys.

We are going to be sending out another 13 completes tomorrow which will bring our new total to 117.

We are hoping that the additional surveys will help us get over the 150 mark. We have been calling the additional numbers and while some have been helpful others are still unusable.

I will be sending a list of everything tomorrow.

Let us know when you think we'll receive the rest of the surveys

Thanks,

Sandi

In a message dated 1/18/2013 1:08:53 P.M. Pacific Standard Time, broderick@bortz.com writes:

Hi Sandi,

I just received some new statements of accounts from the lawyers today! I'll be working on them on Monday/Tuesday so the earliest I will get them to you will be Tuesday or Wednesday next week.

Brian

Sent from my iPhone

On Jan 18, 2013, at 1:25 PM, Tharesearch@aol.com wrote:

Hi Brian:

You should have received another shipment which brings our total up to 104. We've completed more and are now just over 110. We have been seeing where we can get with the new numbers you gave us as well.

I am going to be out a few days next week (Wed - Mon) and I didn't know if the lawyers had given you the info for the rest of the surveys or if you were still waiting. I just want to let someone here know to expect the shipment if I'm not here.

Thanks,

Sandi

In a message dated 1/8/2013 4:17:05 P.M. Pacific Standard Time, broderick@bortz.com writes:

Sandi – Happy New Year.

Here are alternative numbers to try for the 14 systems you flagged for me:

520-744-1900 = Comcast, Tucson, AZ

816-569-6694 = Time Warner, Kansas City, MO

317-632-9077 = Bright House, Indianapolis, IN

216-676-8300 or 216-535-3500 = Cox, Parma, OH

706-428-2290 or 865-984-1400 = Charter, Chatsworth, GA

512-870-2527 = Southwestern Bell, Austin, TX

800-456-0564 or 605-229-1775 = Midcontinent, Grand Forks, ND

800-892-0163 = Carson Comm/Rainbow, Hiawatha, KS

377-265-3529 or 877-273-7626 = Bresnan Comm, Casper, WY

512-870-2527 = Southwestern Bell, Houston, TX

970-230-9076 or 888-824-4010 = Comcast, Aspen, CO

815-782-3767 or 815-227-4390 = Comcast, Mendota, IL

601-709-4430 or 601-321-2006 = Comcast, Jackson, MS

Cobridge Broadband in Rockport, TX was bought by Time Warner, but try 800-438-2427 or 361-643-8281

I'll get you alternative numbers for the telcos in the next day or two and I'm still waiting on new SOAs from the lawyers for the other 25 surveys. They should come late this week and we're hoping they have the data we need to fill out the survey forms. You should have them by next week.

Brian

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From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Monday, November 19, 2012 10:59 AM
To: broderick@bortz.com
Subject: Re: Cable Status - Problem Systems

Hi Brian:

Sorry. The list should be attached now.

There are only 14 of them.

Normally what we do when we have problems is see if there may be other systems in other areas that we can look to for help. In these cases, we couldn't find any.

Also, in a couple of systems they are either no longer in business or not in that location. I listed those as well.

We will be sending you a bunch of completes tomorrow.

Sandi

In a message dated 11/16/2012 7:44:33 A.M. Pacific Standard Time, broderick@bortz.com writes:

Hi Sandi,

Thanks for the update. I didn't receive any attachment so I don't have the list of 20 or so systems you mentioned that don't have good contact data.

Brian

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303-893-9902 P (Office)

303-893-9913 F

From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Thursday, November 15, 2012 11:51 AM
To: broderick@bortz.com
Subject: Cable Status

Hi Brian:

So we did a count and we do have the 228 documents.

We've completed 40+ of them and have really been pushing as hard as we could especially with the upcoming holidays. We have a lot of good call backs for the rest of this week and the beginning of next week as well.

Do you have an idea of when we will be receiving the remaining 50 you spoke of? It's our hope to finish to be able to wrap up the project, if possible, before the end of the year. I know you mentioned that the rest of the systems are Telcos and they really are difficult to get, mainly because of AT&T's incredibly strict policy and the difficulty in getting the right numbers for Verizon.

Attached is a list of about 20 systems we haven't been able to get anywhere with either because they no longer exist, are disconnected etc.

Let me know if you have any questions and what you know about the remaining surveys.

Thanks,

Sandi

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